

The Outpatient Center Clinics at 801 North Broadway

Patient Information Sheet

Preparing for Your Visit

Please refer to your Appointment Letter for specific information about your appointment. **Any medication should be taken as prescribed on the day of the appointment.** Please bring the following information:

- Health insurance card and a photo ID
- Primary care physician's name, address, and phone number
- School's name, address, and phone number
- All adaptive equipment currently being used (e.g., AFO braces, canes, walker, hearing aids, glasses, communication systems, etc.)
- Updated or recent medical and educational records
- List of current medications, including dosage
- Completed questionnaires that you may have received before your visit

Consent for Treatment

It is necessary that the appropriate person accompany the patient to the appointment to provide legal consent for treatment, and to make care decisions. Please bring any legal documentation pertaining to the patient's guardianship, custody, or right of a parent, agency, or ability of an individual to provide consent and make decisions on behalf of the patient. A copy will be added to the patient's medical record. If you have questions about this process, please call the Kennedy Krieger Social Work Department at **443-923-2800**; or you may access information about the Health Care Decisions Act in Maryland online at www.oag.state.md.us/Healthpol/HCDA.htm.

Insurance and Referrals

Please be aware of your insurance benefits and authorization or referral requirements. If you have commercial insurance or no insurance coverage, payment is expected at the time of your visit for noncovered services. Referrals may be faxed in advance to our Care Management Office at **443-923-7405**. The referral must identify Kennedy Krieger Institute as the service provider.

All HMO patients must bring a referral with authorization from a primary care physician for payment. HMO patients who arrive without a referral will be asked to sign a waiver and pay for the visit at the time of services.

If you have questions about insurance benefits, please contact our Care Management Office at **443-923-7400**.



Billing

For billing purposes, our Outpatient Center is designated as an outpatient hospital facility. You may receive two bills for each appointment—one from our physicians and one from the hospital. Both bills represent charges incurred during your visit in our Outpatient Center:

- Your hospital bill includes charges for use of the hospital facility and any tests or procedures done during your appointment.
- The physician bill includes the cost of medical care, along with costs involving review and interpretation of your diagnostic tests.

Additional services, such as physical therapy, occupational therapy, laboratory tests, and radiology, may be needed during your appointment. If provided, those services will be billed separately, and you may be subject to additional costs. For your convenience, we accept cash, checks, and most major credit cards.

Portable Health Profile

Kennedy Krieger Institute would like to make you aware of the importance of creating a Portable Health Profile—a personal record of your or your child's important and current health information, such as personal health history, insurance, medical conditions, allergies, medications, and emergency contact information. Having a Portable Health Profile can help you take a more active role in your healthcare, and allows you to keep all of your critical health-related information in one place.

For more information on creating a Portable Health Profile, contact the Kennedy Krieger Resource Finder at **ResourceFinder.KennedyKrieger.org** or **800-390-3372**.

We are all born with great potential.
Shouldn't we all have the chance to achieve it?

Therapeutic Healing Garden

The Outpatient Center features an outdoor therapeutic garden to promote healing in a natural, aesthetically-pleasing environment. The garden includes a labyrinth and three outdoor therapy rooms, where therapists help patients practice real-world challenges. We encourage our patients and their families to use the garden during their visits. Please remember that Kennedy Krieger is a non-smoking facility, which includes the garden area.

Dining Options

The Garden View Cafe is located on the second floor of the Outpatient Center. There are vending machines located in the hallway outside of the cafe, and a microwave oven is available on the second floor. There are dining options throughout the adjacent Johns Hopkins medical campus.

Lodging

Many hotels and motels throughout the greater Baltimore area work with Kennedy Krieger to provide lodging for our patients and their families. Lodging may also be available through the Ronald McDonald House and Children's House. We will be glad to work with you in selecting lodging that best meets your needs, or we can provide an extensive list of accommodations for your convenience. Be sure to ask for the Johns Hopkins/Kennedy Krieger Institute discount when making your reservations. For more information, please contact Guest Services at **1-800-225-2201** or **410-464-6816**.

Local Events and Attractions

There is a tourist information kiosk located in the lobby. This information center features brochures about local and regional events, attractions, and dining options. You can also visit **Baltimore.org** for more information.

Parking

Parking is free at all locations. Although the Outpatient Center is situated at the corner of Madison and Broadway, you should continue on Broadway for another block and turn right on Ashland Avenue. Then take the first right turn into the driveway to enter the parking circle. If you wish to use valet parking, proceed to the canopy area (do not enter the garage). Our parking attendants will assist you. If you wish to use the garage, self-parking is also available at the same Ashland Avenue entrance.

Directions

Below are directions to the Outpatient Center at 801 North Broadway.

From 83 North

- Take Interstate 83 South into Baltimore and exit at Fayette Street
- Make a left turn at Fayette Street
- Go approximately 3/4 mile
- Turn left on Broadway
- Turn right on Ashland Avenue. The Outpatient Center and garage are on the immediate right.

From North of Baltimore

- Take Interstate 95 South to Baltimore and exit at Eastern Avenue, heading west
- Go west for approximately 3 miles
- Turn right on Broadway
- Turn right on Ashland Avenue. The Outpatient Center and garage are on the immediate right.

From South of Baltimore

- Take Interstate 95 North to Baltimore and take Exit 53 (395) to Downtown
- At fork, follow signs for Inner Harbor/Downtown. Do not go toward Martin Luther King Blvd.
- Stay in left lane and continue straight on Howard Street
- Turn right onto Baltimore Street
- Turn left onto Broadway and go about 7 blocks
- Turn right on Ashland Avenue. The Outpatient Center and garage are on the immediate right.

Contact Information

For more information, please call **443-923-9400**, or toll-free at **888-554-2080**.
TTY: **443-923-2645** or Maryland Relay **711**

KennedyKrieger.org

Kennedy Krieger Institute
801 North Broadway
Baltimore, MD 21205

Kennedy Krieger Institute recognizes and respects the rights of patients and their families and treats them with courtesy and dignity. Kennedy Krieger Institute provides care that preserves cultural, psychosocial, spiritual, and personal values, beliefs, and preferences. Care is free from discrimination based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression including transgender. We encourage patients and families to become active partners in their care by asking questions, seeking resources, and advocating for the services and support they need.



Learn More. Get Involved. Stay Connected. Visit **KennedyKrieger.org/Connect**.